

定金 & 取消政策條款

有效期: 2023 年 4 月 1 日 - 2024 年 3 月 31 日

FIT 預定 (1 - 5 間房間 · 預定時需要提供姓名 · 更改客人名單將收取費用。)

定金 & 付款

- 預定時需支付 100% 的費用。

標準取消 & 更改

- 入住前 14 天之外, 免費取消或更改。
- 入住前 8 - 14 天內取消或更改, 按契約預訂總價收取 20% 取消費。
- 入住前 7 天內取消或更改, 客人沒出現或提前離開, 按契約預訂總價收取全額 100% 費用。

耶誕節假日取消 & 更改 (2023. 12. 21 - 2024. 1. 7)

- 在入住前 60 天 (含 60 天) 取消, 按契約預訂總價收取 20% 取消費。
- 在入住前 60 天內取消, 按契約預訂總價收取全額 100% 費用。

農曆新年取消 & 更改 (2024. 2. 7 - 2024. 2. 16)

- 1 - 3 間房間的預定, 適用於標準取消 & 更改政策。
- 4 - 5 間房間的預定, 可能會有稍嚴格取消 & 更改政策, 請單詢預訂部。

GIT 團隊 (6 - 19 間房間 · 預定時不需要提供客人名單。)

每一單請單獨諮詢亞洲預訂部。

農曆新年定金 & 付款 (2024. 2. 7 - 2024. 2. 16)

- 2023 年 10 月 13 日之前支付訂單全額 20% 定金。
- 2023 年 12 月 15 日之前支付全額房費。

農曆新年取消 & 更改 (2024. 2. 7 - 2024. 2. 16)

- 在入住前 42 天外, 免費取消或更改。
- 入住前 42 天內取消或更改, 按契約價收取訂單全額 20% 違約金。
- 入住前 28 天內取消或更改, 客人沒出現或提前離開, 按契約價收取全額費用。

* 某些日期可能會要求最短入住天數

* 具體政策請參照預定時給到的具體時間

Deposit & Cancellation Policy

Validity: 1st April 2023 to 31st March 2024

FIT Bookings

(1 - 5 rooms, Names required upon booking, Name change chargeable.)

Deposit & Payment

- 100% full payment is required at time of booking.

Standard Cancellation Policy

- Cancellations or amendments received outside of 14 days prior to arrival will not incur a cancellation fee.
- Cancellations or amendments received within 8 - 14 days of arrival will be subject to a cancellation fee of 20% of the total booking value at the contracted rate.
- Cancellations or amendments received within 7 days of arrival, 'No Shows' and or 'Early Departures' will be subject to a cancellation fee of 100% of the total booking value at the contracted rate.

Festive Season Cancellation Policy (booking incorporating 21 December 2023 – 7 January 2024)

- Cancellations received up to and including 60 days of arrival will be subject to a cancellation fee of 20% of the total booking value at the contracted rate.
- Cancellations received within 60 days of travel will be subject to a cancellation fee of 100% of the total booking value at the contracted rate.

Chinese New Year Cancellation Policy (bookings incorporating 7 – 16 February 2024)

- For 1 – 3 rooms booking, please refer to standard cancellation policy.
- For 4 – 5 rooms booking, stricter policy may apply, please inquire Asia Reservation team.

GIT Bookings

(6 - 19 rooms, Names not required upon booking.)

Please inquire Asia Reservation Team for each particular group booking.

Chinese New Year Deposit & Payment (bookings incorporating 7 – 16 February 2024)

- A deposit of 20% of the booking value is due before Friday, 13 OCT 2023.
- Full payment is required no later than Friday, 15 DEC 2023.

Chinese New Year Cancellation Policy (bookings incorporating 7 – 16 February 2024)

- Cancellations or amendments received outside of 42 days prior to arrival will not incur a cancellation fee.
- Cancellations or amendments received up to and including 42 days prior to arrival will be subject to a cancellation fee of 20% of the total booking value.
- Cancellations or amendments received from within 28 days of arrival, 'No Shows' and or 'Early Departures' will be subject to a cancellation fee of 100% of the total booking value.

* Please note minimum length of stay restrictions may apply.

*Separate policy will be advised upon booking process.